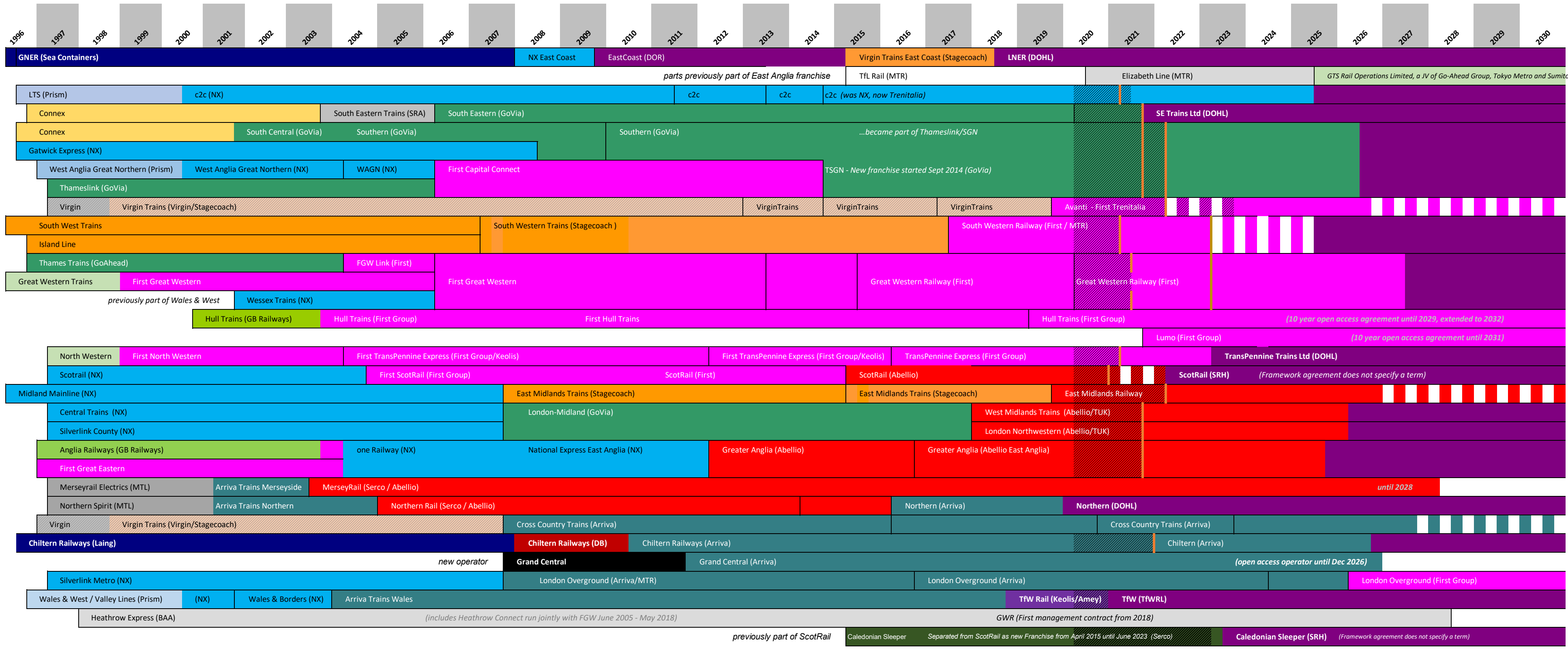
	Key stats (2023-24)					
	Passenger journeys (millions)	Average no of daily train services	% of pax income	Parent	Contract type	Contract status
East Coast (LNER)	24.2	145	7.7%	DfTO	Services Agreement	DfTO
Crossrail	220.3	956	5.9%	MTR	TfL	TfL concession agreement from 25 May 2025 for 7 years, optional 2 year extension
Essex Thames-side (c2c)	35.8	291	1.4%	DfTO	National Rail Contract	DfTO since 20th July 2025
Southeastern	128.4	1,468	7.0%	DfTO	Services Agreement	DfTO
Southern				GoVia (GoAhead 65% / Keolis 35%)	National Rail Contract	NRC from 1 Apr 2022 until 1 Apr 2025 with optional extension of up to 3 years
Gatwick Express	279.0	2,814	13.8%			To transfer for DfTO in May 2026
Great Northern						
Thameslink						
West Coast	32.8	225	10.0%	First 70% Trenitalia 30%	National Rail Contract	NRC from 15 Oct 2023 for 3 - 9 years (DfT can terminate after 3 years at 3 months notice)
South West	153.2	1,476	8.7%	DfTO	National Rail Contract	DfTO since 25th May 2025
(Island Line)						
(Thames)				First		
Great Western	82.6	1,473	10.0%		National Rail Contract	NRC until 22 June 2025, with optional extension until 25 June 2028
(Wessex)						Transfer for DfTO 13 Dec 2026
Hull Trains	1.4	13	0.3%	First	Open Access	Open Access
Lumo	1.3	10	0.5%	First	Open Access	Open Access
Transpennine	23.4	270	2.2%	DfTO	Services Agreement	DfTO
ScotRail	81.1	1,941	3.2%	SRH	(Scottish) Services Agreement	Scottish Rail Holdings from 1st Apr 2022
East Midlands	28.9	446	3.9%	Transport UK Group	National Rail Contract	NRC from 16 Oct 2022 to 18 Oct 2026, with optional extension until 13 Oct 2030
West Midlands	61.8	1,023	3.5%	Transport UK Group	National Rail Contract	DfTO from 1 Feb 26 (NRC from 19 Sept 21 until 15 Sept 2024, ext until 20 Sept 2026)
London North Western				Transport UK Group	National Rail Contract	DfTO from 1 Feb 26 (NRC from 19 Sept 21 until 15 Sept 2024, ext until 20 Sept 2026)
East Anglia	76.4	1,125	6.3%	Transport UK Group	National Rail Contract	DfTO from 12 Oct 2025 (NRC from 19 Sept 21 until 15 Sept 2024, ext until 20 Sept 2026)
(Great Eastern)						
Merseyrail	28.3	529	0.4%	Transport UK 50% / Serco 50%	Unique	n/a - Merseytravel until 2028
Northern	85.1	2,214	3.5%	DfTO	Services Agreement	DfTO
Cross Country	32.8	222	4.5%	Arriva	National Rail Contract	NRC from Oct 2023 until 17 October 2027, with optional extension until 12 October 2031
Chiltern	21.1	272	1.8%	Arriva	National Rail Contract	NRC from 31 December 21 until 1 Apr 2025 - 12 Dec 2027; To DfTO 20 Sept 2026
Grand Central	1.8	18	0.5%	Arriva	Open Access	Open Access operator until Dec 2026; Application to extend until 2038
North London	181.4	1,471	2.4%	Arriva	TfL	n/a - TfL Arriva until 3 May 2026 then First Group - 8 years + optional 2 yrs
Wales & Borders	26.2	863	1.4%	TfW	(Welsh) Services Agreement	TfW from Feb 2021
Heathrow Express	4.5	144	0.9%	BAA	Open Access	Open Access until June 2028
Caledonian Sleeper	0.3	6	0.2%	SRH	(Scottish) Services Agreement	Scottish Rail Holdings from 25th June 2023
GB total	1,612.0	19,415	100%			



Compiled from various sources, including DfT press releases and ORR published statistics. Some errors are likely, no responsibility taken for any errors.
Update May 2026 - GWR DfTO date added

Journeys England	1,065.32	66%	100%
DFTO	526.40	33%	49%
Public sector	634.10	39%	60%
Excl open access	1,602.96	99%	150%
Total	1,611.95	100%	151%

% passenger revenue	journeys by group June 2023:	
Transport UK	8%	7%
Arriva	9%	15%
First	18%	7%
Go-Via	14%	17%
DfTO	37%	33%
Trenitalia	3%	1%
Others	12%	22%

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